# Using ECH$_2$O DataTrac on a computer with Microsoft Windows Vista

Microsoft designed their new Windows Vista operating system to be more secure and less susceptible to viruses. Some of these new features prevent DataTrac from writing data to your computer. This document explains how to install and configure DataTrac to run on Windows Vista.

To install and run DataTrac, you need a user account with "Administrator" privileges. For most home and small business users, your account should have administrator privileges. If you do not have a user account with administrator privileges, please contact your favorite computer support person for help.

**1. Copy the DataTrac installer to your desktop**.
Copy the DataTrac installer from the install CD. From the install CD menu window, click the "Explore this CD" item. This opens a window showing the content of the install CD. Click and drag the DataTrac installer to your desktop (you need the full installer, not the "Updater"). Look for the file named "ECH2O_DataTrac_2.70_Setup".

You can also download the latest version of DataTrac from Decagon's web site (http://www.decagon.com/ech2o/software). Click on the link that download the full install version of DataTrac.

**2. Run the installer in Windows XP compatibility mode**.
    A. Right-click on the DataTrac installer file named "ECH2O_DataTrac_2.70_Setup".
    B. Choose "Properties" from the menu. This opens the properties window.
    C. Click on the "Compatibility" tab at the top of the window.
    D. Click on the "Run this program in compatibility mode for:" check box.
    E. Select "Windows XP (Service pack 2) from the combo box.
    F. Click on the "Run this program as an administrator" check box.

    G. Click the "OK" button to dismiss the properties window.
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    H. Double-click the installer file to launch the DataTrac setup program.
    I. Click "Continue" when Vista asks you to confirm you want to launch the installer.
    J. Continue DataTrac installation.
    K. When the installation is finished, you can drag the installer file to the Recycle Bin.

**3. Configure DataTrac to run in Windows XP compatibility mode.**
    A. Click the "Start" button. Choose "All Programs" and "ECH2O DataTrac".
    B. Right-click on the "ECH2O DataTrac" program icon.
    C. Choose "Properties" from the menu. This opens the properties window.
    D. Click on the "Compatibility" tab at the top of the window.
    E. Click on the "Run this program as an administrator" check box.
    F. Click the "OK" button to dismiss the properties window.
    G. DataTrac is now ready to run in Windows Vista.

*Please Note: Each time you launch DataTrac, Windows Vista will ask you to click "Continue" to confirm you want to run DataTrac.*

**Troubleshooting**
If DataTrac give you an error "DataTrac CANNOT build the Device Directory", follow the steps in section 3 above. DataTrac must have permission to write to the Program Files directory where it is installed.

If you have further questions about running DataTrac in Windows Vista, please contact your Decagon representative or contact Decagon directly at ecsupport@decagon.com.

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